

Go South Ltd

Terms and conditions

1. The persons listed on the booking form shall only use the accommodation. Additional persons may only be accommodated by arrangement with the proprietors.
2. To enable our cleaners the time needed to prepare the accommodation for you please note the following. Apartments are available from 3.pm on the Saturday or your arrival day, and it is requested that apartments are vacated no later than 10.00am on your day of departure. If you arrive early we can take your luggage this will be stored for you until your accommodation is ready.
3. A child of any age counts as one person (except babies in own carry cot)
4. In the event of cancellation the hirer will be held responsible for the full amount of the booking unless the accommodation is re-let and the same terms obtained in which case the whole of the money received may be refunded minus the original deposit. It may be advisable to insure against the possibility of cancellation. In the unlikely event that we have to cancel your booking we shall refund in full whatever you have paid we shall not be liable for compensation payments of any kind.
5. No pets may be brought into the apartments.
6. The proprietors will not be liable to any person for personal injury, or loss, or damage to property, however caused or sustained. The proprietors cannot be responsible for the guest's personal property and you are advised that cover is provided by your own insurance. Vehicles and contents parked at our properties are done so at your own risk
7. When you arrive your accommodation will be clean, tidy and free from refuse. Please ensure when you leave the apartment it is in the condition you found it. The accommodation must be kept in a clean and tidy condition. If the apartment is left in a really bad state when you checkout we reserve the right to charge you for extra cleaning and this may be deducted from your deposit.
8. In the interest of safety children must not be allowed to play in the common entrance, corridors or on the staircase they are for access only. Please do not leave belongings in main entrance/ exit way which could become an obstruction in an emergency.
9. Guests agree to reimburse the proprietors for any damage to the apartments or its contents although every effort is made to check that there is no damage to the to the fixtures and fittings and its contents on your arrival if you believe we have missed something please let us know when you move in.
10. Please be considerate to other guests within the building please keep noise to a minimum after ten pm.
11. All our apartments have a strict **no Smoking** policy anywhere within the building
12. Electric meters are credited prior to your arrival if you use this credit you can top up the meter using £1 coins
13. A security bond must be paid when the balance is due this bond is kept by Go South Ltd in case of damage to furniture or property caused by you or your guests during your stay replacement locks and fitting will be charged for where keys are not returned on your departure. This bond shall be returned to you normally within seven days providing that there has been no damage and the above has been respected.